



Department of  
Employment,  
Small Business  
and Training

Our Ref: 2698/24

Mr Chris McLaren  
Chief Customer and Digital Officer  
Queensland Government Customer and Digital Group  
[REDACTED]

Dear Mr McLaren

The Department of Employment, Small Business and Training is committed to operating an Information Security Management System (ISMS) based on security standard ISO/IEC 27001:2013. Our ISMS is comprised of policies, procedures, processes, and continuous improvement mechanisms to minimise risk to information assets from malicious or non-malicious threats that could result in a compromise of confidentiality, integrity, or availability of information.

To ensure the department has a robust ISMS, the department engaged Division 5 (an external provider) to undertake an independent assessment of the ISMS. The audit report is attached and notes no major non-conformances.

The current scope of the department's ISMS covers all departmental information, applications, and technology assets, including critical business systems. All departmental staff, including contractors, are covered by the department's Information Security Policy. The implementation of this policy is underpinned by staff with ISMS focus areas in their roles, supported by the Information Security Working Group, and reporting into the Information Steering Committee, ensuring the ISMS is effective and continuously improved.

This team has integrated external expertise to ensure fitness for purpose and industry alignment. These activities drive continuous improvement to the management system.

This attestation is submitted to the Queensland Government Chief Digital and Customer Officer in accordance with the Information Security Policy (IS18:2018) that requires departments to establish an ISMS in line with International Standard ISO/IEC 27001:2013 – Information technology – Security techniques – Information security management system.

Should you require any further information please contact Mr Chris McCormack, Chief Information Officer, Department of Employment, Small Business and Training [REDACTED]  
[REDACTED]

1 William Street Brisbane  
Queensland 4000 Australia  
PO Box 15483 City East  
Queensland 4002 Australia

ABN 84 375 484 963

**Accountable Officer Attestation — Information Security Management**

I, Mr Peter McKay, am of the informed opinion that information security within the Department of Employment, Small Business and Training (DESBT), including the Information Security Management System (ISMS), is being appropriately managed.

In addition, for the 2023–24 financial year, I am satisfied the requirements, stated in the Information Security Policy (IS18:2018), are being appropriately addressed. All information system and technology assets are included in the ISMS scope and are being managed through the ISMS risk management process. DESBT has a systematic and repeatable approach to managing its information security risks and ensuring steps are taken to minimise all risks to within its established risk appetite.

I have received sufficient assurance from both independent experts, and experts within DESBT, to inform my opinion of the department's information security management posture.

Yours sincerely



Peter McKay  
Director-General

17/10/2024