

Additional support information for affected workers

In addition to the provision of financial assistance and job support services by the Queensland Government, the following contacts may be of assistance to affected workers

Community support and counselling

Queensland Government's Community Support website

www.qld.gov.au/community

Provides information on community and social issues and services.

Lifeline

13 11 14

Offers a 24-hour confidential telephone counselling service.

Beyondblue

1300 224 636

Offers support for depression and anxiety.

Help with debt and bills

Money Smart

www.moneysmart.gov.au

Includes tips on how to talk to your credit providers about adjusting your loan or bill repayments.

Australian Communications Consumer Action Network

<https://accan.org.au/hardship-home>

Provides information on staying connected with your phone and internet if you're having trouble paying your bill.

Financial Counselling Services – National Debt Helpline

<http://www.ndh.org.au/>

Find advice about debt issues and engaging a financial counsellor for confidential advice.

Australian Government Services

What's Next website

www.whatsnext.employment.gov.au

A useful starting point for people who have been, or may be, retrenched or made redundant. It provides a range of resources and links to available support.

Another initial contact point is the Employment Services Information line on 13 62 68.

Financial assistance and income support

13 28 50 or www.humanservices.gov.au/customer/dhs/centrelink

Depending on your circumstances, you may be eligible for financial assistance through Centrelink.

Centrelink also offers a free financial information service for unbiased information about redundancy packages and government assistance.

This service is available on **13 23 00**.

jobactive

13 62 68 or visit www.employment.gov.au/jobactive

A jobactive provider is able to assess your circumstances to assist you with searching for alternative work and provide information about job opportunities in your area. Assistance may include face-to-face appointments, resume and job application writing skills and advice on job searching, career options and employment programs.

Further information

Web <https://www.treasury.qld.gov.au/growing-queensland/insi-workers-assistance-scheme>

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