

Additional support information for affected workers

In addition to the provision of financial assistance and job support services by the Queensland Government, the services listed below may be of assistance to affected workers.

Community support and counselling

Queensland Government's Community Support

www.qld.gov.au/community

Provides information on community and social issues and services.

Lifeline

13 11 14 or www.lifeline.org.au

Offers a 24-hour confidential telephone counselling service and online information.

Beyondblue

1300 224 636 or www.beyondblue.org.au

Offers mental health support including depression and anxiety.

Help with debt and bills

Money Smart

www.moneysmart.gov.au

Includes tips on how to talk to your credit providers about adjusting your loan or bill repayments.

Australian Communications Consumer Action Network

accan.org.au/hardship-home

Provides information on staying connected with your phone and internet if you're having trouble paying your bill.

Financial Counselling Services – National Debt Helpline

1800 007 007 or www.ndh.org.au

Find advice about debt issues and engaging a financial counsellor for confidential advice.

Australian Government Services

What's Next website

www.whatsnext.employment.gov.au

A useful starting point for people who have been, or may be, retrenched or made redundant. It provides a range of resources and links to available support.

Another initial contact point is the Employment Services Information line on 13 62 68.

Centrelink financial assistance and income support

13 28 50 or

www.humanservices.gov.au/customer/dhs/centrelink

Depending on your circumstances, you may be eligible for financial assistance through Centrelink.

Centrelink also offers a free financial information service for unbiased information about redundancy packages and government assistance. This service is available on 13 23 00.

jobactive

www.employment.gov.au/jobactive

A jobactive provider is able to assess your circumstances to assist you with searching for alternative work and provide information about job opportunities in your area. Assistance may include face-to-face appointments, resume and job application writing skills and advice on job searching, career options and employment programs.

Services include a Job Seeker Hotline on 1800 805 260

Further information

Web desbt.qld.gov.au/employment/transition-programs/north-stradbroke-assistance

Email nsiwas@desbt.qld.gov.au

Phone 0478 405 423