

Queensland Training Information Service (QTIS)

Department of
Employment, Small Business and Training

Help Guide

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Queensland
Government

What is QTIS?

QTIS is the [Queensland Training Information Service](http://www.qtis.training.qld.gov.au) and is a web-based application that provides comprehensive information on all apprenticeships and traineeships that are approved in Queensland. It also includes preferred supplier (registered training organisation) details.

The QTIS main page (www.qtis.training.qld.gov.au) looks like this:

The screenshot shows the QTIS main page with a blue header and a white background. The page is divided into three main sections: Browse, Search, and More information.

Browse

- [Apprenticeships](#)
- [Traineeships](#)
- [Training packages](#)
- [Restricted callings](#)
- [Training information updates/news](#)

Subsidised training and incentives

The Queensland Government invests in training based on industry advice to provide Queenslanders with the skills they need. Find out more about [subsidised training and incentives](#).

To check your eligibility, funded qualifications and providers, go to the [Queensland Skills Gateway](#).

Queensland Training Information Service (QTIS)

Search for information on apprenticeships and traineeships approved for delivery in Queensland, including details on supporting courses and qualifications, restricted callings and preferred suppliers (RTO).

Search Queensland Training Information Service (QTIS) :

Search Tip: You can search by job title, traineeship or apprenticeship name; qualification name or training course name or code; or supplier name. You can use quotation marks around exact phrases, e.g. "core skills".

Contact us

Contact [Apprenticeships info](#) 1800 210 210

More information

Visit [Training information updates/news](#) for related news including information on newly available apprenticeships and traineeships.

For more information on becoming an apprentice/trainee, employing an apprentice/trainee, or general apprenticeship and traineeship enquiries, please visit [Apprenticeships Info](#) website.

To find an employer for your apprenticeship or traineeship, please click [here](#).

How do I perform a search on QTIS?

1. From the QTIS main page, click inside the search box.
2. To perform a search, type the search criteria into the search box. There is no need to specify apprenticeship or traineeship or RTO at this point.
3. Click the Search button.

Search tip: You can search by job title, traineeship or apprenticeship name; qualification name or training course name or code; or supplier name. You can use quotation marks around exact phrases, e.g. “core skills”.

Below is an example of how the search results screen looks.

Home > Search Results

Search results

forestry [Search help \(PDF, 364 KB\)](#)

Search:
☒ This site ☐ All Queensland Government

Displaying search results 1-10 of 43 for forestry Show 10 items

[Forestry Products Worker Level V](#) Traineeship
The trainee at this level will have the knowledge and the skills to carry out the following indicative tasks or functions to the specified standards r...
Code: FWP50116 Status: Current
RTOs: 0 Qld implementation date: 05/12/2016

[Forest Products Worker Level II \(Forest Growing and Management\)](#)
Traineeship
A person undertaking this traineeship will be involved in growing and managing forests for the purpose of wood production. This includes preparing th...
Code: FWP20116 Status: Current
RTOs: 0 Qld implementation date: 05/12/2016

[Forest Products Worker Level III \(Forest Growing and Management\)](#)
Traineeship
A person undertaking this traineeship will be involved in growing and managing forests for the purpose of wood production. This includes preparing th...
Code: FWP30116 Status: Current
RTOs: 0 Qld implementation date: 05/12/2016

[Forest Products Worker Level III \(Harvesting and Haulage\)](#) Traineeship
A person undertaking this traineeship will be involved in the harvesting and transporting of logs from the forest to the point of primary processing. ...
Code: FWP30216 Status: Current
RTOs: 0 Qld implementation date: 05/12/2016

In most cases, the search should provide the desired result. If not, you may choose to change the search criteria to be more specific and repeat the search, or you can filter the search results. To narrow down the search results, or to specify the type of information you are after, choose from the following filters (located on the left side of screen):

- to see apprenticeship/traineeship records only, select the **Apprenticeships / Traineeships** filter.
- to see training package records only, select the **Training Packages** filter.
- to see preferred supplier records only, select the **Preferred Suppliers** filter.

How do I view an apprenticeship or traineeship on QTIS?

Search for apprenticeship/traineeship by entering the search criteria. Your result should appear at or near the top of the search results. If not, either refine your search criteria and search again, or select the *Apprenticeships / Traineeships* filter (located on the left side of screen).

To specify the status of an apprenticeship or traineeship, choose from the following filters (located on the left side of screen):

- to see only current apprenticeships/traineeships, select the **Current** filter
- to see only phasing out apprenticeships/traineeships, select the **Phasing Out** filter

The screenshot shows the QTIS Search Results page. On the left, there is a sidebar with the heading "Refine your search". Under "Show", there are links for "All", "Apprenticeships / Traineeships", "Training Packages", and "Preferred Suppliers". Under "Status", there are links for "All", "Current", and "Phasing Out". An arrow points from the "Apprenticeships / Traineeships" link to the search results area. Another arrow points from the "Refine your search" heading to the same area. The main content area is titled "Search results" and shows a search for "forestry". It includes a search bar, a "Search" button, and a link to "Search help (PDF, 364 KB)". Below the search bar, there are radio buttons for "This site" (selected) and "All Queensland Government". The results show "Displaying search results 1-10 of 43 for forestry". The first result is "Forestry Products Worker Level V" (Traineeship), followed by "Forest Products Worker Level II (Forest Growing and Management)" (Traineeship), "Forest Products Worker Level III (Forest Growing and Management)" (Traineeship), and "Forest Products Worker Level III (Harvesting and Haulage)" (Traineeship). Each result includes a description, code, status, RTOs, and Qld implementation date.

Home > Search Results

Search results

forestry [Search help \(PDF, 364 KB\)](#)

Search:
☒ This site ☐ All Queensland Government

Displaying search results 1-10 of 43 for forestry Show 10 items

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A person undertaking this traineeship will be involved in the harvesting and transporting of logs from the forest to the point of primary processing. ...
Code: FWP30216 Status: Current
RTOs: 0 Qld implementation date: 05/12/2016

How do I view a training package on QTIS?

Search for a training package by entering the search criteria. Your results should appear at or near the top of the search results. If not, either refine your search criteria and search again, or select the *Training Packages* filter (located on the left side of screen).

Within each training package record are links to the apprenticeships/traineeships within that package.

The screenshot shows the QTIS Search Results page. On the left, under 'Refine your search', the 'Training Packages' filter is selected with an arrow. The main content area shows search results for 'forestry'. Two training packages are listed: 'Forest and Wood Products Training Package - FWP' and 'Agriculture, Horticulture and Conservation and Land Management Training Package - AHC'. Both are marked as 'Current'. Navigation links for 'Previous' and 'Next' are visible. A second search bar is at the bottom of the results section.

Home > Search Results

Search results

forestry x Search [Search help \(PDF, 364 KB\)](#)

Search:
☒ This site ☐ All Queensland Government

Displaying search results 1-2 of 2 for forestry Show 10 items Go

[Forest and Wood Products Training Package - FWP](#) Training Package
Code: FWP Status: Current

[Agriculture, Horticulture and Conservation and Land Management Training Package - AHC](#)
Training Package
Code: AHC Status: Current

« Previous 1 Next »

forestry Search [Search help \(PDF, 364 KB\)](#)

Search:
☒ This site ☐ All Queensland Government

How do I view a preferred supplier (registered training organisation) on QTIS?

Search for a preferred supplier by entering the search criteria. Your results should appear at or near the top of the search results. If not, either refine your search criteria and search again, or select the *Preferred Suppliers* filter (located on the left side of screen).

Within each preferred supplier record are links to the apprenticeships/traineeships delivered by that preferred supplier.

The screenshot shows the QTIS Search Results page. On the left, there is a 'Refine your search' sidebar with filters for 'Show' (All, Apprenticeships / Traineeships, Training Packages, Preferred Suppliers) and 'Status' (All, Current, Phasing Out). The 'Preferred Suppliers' filter is selected. The main content area shows search results for 'forestry'. The search bar contains 'forestry' and a 'Search' button. Below the search bar, there are radio buttons for 'This site' (selected) and 'All Queensland Government'. The results display 'Displaying search results 1-10 of 16 for forestry'. Three results are shown: Axiom College, Burnham & Associates Training Consultancy, and Greening Australia Training. Each result includes a link to the supplier, their phone number, code, and links to their qualifications and apprenticeships/traineeships.

Home > Search Results

Search results

forestry x Search [Search help \(PDF, 364 KB\)](#)

Search:
☒ This site ☐ All Queensland Government

Displaying search results 1-10 of 16 for forestry Show 10 items Go

[Axiom College](#) RTO
Phone: 0735108000
Code: [AHC21016](#) Qualification: [Certificate II in Conservation and Land Management](#)
Apprenticeship / Traineeship: [Conservation Worker](#)

[Burnham & Associates Training Consultancy](#) RTO
Phone: 0754262723
Code: [AHC21016](#) Qualification: [Certificate II in Conservation and Land Management](#)
Apprenticeship / Traineeship: [Conservation Worker](#)

[Greening Australia Training](#) RTO
Phone: 0739024424
Code: [AHC21016](#) Qualification: [Certificate II in Conservation and Land Management](#)
Apprenticeship / Traineeship: [Conservation Worker](#)

What are the links under the 'Browse' heading on the QTIS main page?

From the QTIS main page, select an option from the 'Browse' links

Browse

- [Apprenticeships](#)
- [Traineeships](#)
- [Training packages](#)
- [Restricted callings](#)
- [Training information updates/news](#)

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Contact us

Contact [Apprenticeships info](#) **1800 210 210**

More information

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To find an employer for your apprenticeship or traineeship, please click [here](#).

APPRENTICESHIPS

To see a list of apprenticeships available in Queensland, click here.

[Home](#) > [Apprenticeships currently available in Queensland](#)

Browse

- [Apprenticeships](#)
- [Traineeships](#)
- [Training packages](#)
- [Restricted callings](#)
- [Training information updates/news](#)

Apprenticeships currently available in Queensland

For further information, please call Apprenticeships Info on **1800 210 210**.

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [L](#) [M](#) [N](#) [O](#) [P](#) [R](#) [S](#) [T](#) [U](#) [W](#)

A

- [Aircraft Maintenance Engineer - Avionics](#)
- [Aircraft Maintenance Engineer - Mechanical](#)
- [Aircraft Maintenance Engineer - Structures](#)
- [Aircraft Surface Finisher](#)
- [Appliance Servicing](#)
- [Arborist](#)
- [Automotive Electrician](#)
- [Automotive Glazing Technician](#)
- [Automotive Mechanic \(Agriculture Mechanical\)](#)
- [Automotive Mechanic \(Heavy Vehicle Mobile Plant\)](#)
- [Automotive Mechanic \(Light Vehicle\)](#)
- [Automotive Mechanic \(Motorcycle\)](#)
- [Automotive Mechanical \(Heavy Vehicle Road Transport\)](#)
- [Automotive Salesperson \(Parts Interpreting\)](#)
- [Automotive Specialist \(Diesel Engines\)](#)
- [Automotive Specialist \(Diesel Fuel\)](#)
- [Automotive Specialist \(Driveline\)](#)
- [Automotive Specialist \(Engine Reconditioning\)](#)
- [Automotive Specialist \(Forklift Mechanic\)](#)
- [Automotive Specialist \(Trailer Technician - Heavy Vehicle\)](#)
- [Automotive Specialist \(Underbody\)](#)
- [Automotive Vehicle Body Tradesperson \(Panel Beating\)](#)
- [Automotive Vehicle Body Tradesperson \(Trimming\)](#)
- [Automotive Vehicle Body Tradesperson \(Vehicle Painting\)](#)

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More information

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Contact us

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TRAINEESHIPS

To see a list of traineeships available in Queensland, click here.

Browse

- [Apprenticeships](#)
- **[Traineeships](#)**
- [Training packages](#)
- [Restricted callings](#)
- [Training information updates/news](#)

[Home](#) > Traineeships currently available in Queensland

Traineeships currently available in Queensland

For further information, please call Apprenticeships Info on **1800 210 210**.

[A](#)[B](#)[C](#)[D](#)[E](#)[F](#)[G](#)[H](#)[I](#)[J](#)[K](#)[L](#)[M](#)[O](#)[P](#)[R](#)[S](#)[T](#)[U](#)[V](#)[W](#)[Y](#)

A
[Accounts Clerk](#)
[Accounts Manager](#)
[Advanced Stablehand](#)
[Aeroskills Engineer \(Avionics\)](#)
[Aeroskills Engineer \(Mechanical\)](#)
[Aged Care Worker](#)
[Agribusiness](#)
[Agricultural Poultry Production Level 3](#)
[Agriculture Level 2](#)
[Agriculture Level 3](#)
[Aircraft Line Maintenance Worker](#)
[Aircraft Maintenance Engineer - Level II](#)
[Allied Health Assistant](#)
[Animal Attendant \(Animal Technology\)](#)
[Animal Attendant \(Captive Animals\)](#)
[Animal Attendant \(Companion Animals\)](#)
[Animal Management Officer](#)
[Aquaculture Operator Level 2](#)
[Aquaculture Operator Level 3](#)
[Arts Administration](#)
[Assistant Accountant](#)
[Assistant Animal Attendant](#)
[Assistant Financial Broker](#)
[Assistant Junior Coach](#)
[Assistant Veterinary Nurse](#)
[Automotive Electrical Serviceperson](#)
[Automotive Master Technician](#)

More information

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To find an employer for your apprenticeship or traineeship, please click [here](#).

Contact us

Contact [Apprenticeships info](#) on **1800 210 210**

TRAINING PACKAGES

To see a list of training packages containing qualifications that are available in Queensland, click here.

Browse

- [Apprenticeships](#)
- [Traineeships](#)
- **[Training packages](#)**
- [Restricted callings](#)
- [Training information updates/news](#)

[Home](#) > Training packages in Queensland

Training packages in Queensland

Training packages are sets of nationally-endorsed competency standards, qualifications, and assessment guidelines for specific industries, industry sectors or enterprises. However, not all qualifications within a training package are available as traineeships or apprenticeships.

Click on the relevant training package link below to see which traineeships and apprenticeships have been declared in Queensland.

[A](#)[B](#)[C](#)[E](#)[F](#)[G](#)[H](#)[I](#)[L](#)[M](#)[N](#)[P](#)[R](#)[S](#)[T](#)[V](#)[W](#)

A
[Aeroskills Training Package - MEA](#)
[Agriculture, Horticulture and Conservation and Land Management Training Package - AHC](#)
[Agriculture, Horticulture and Conservation and Land Management Training Package - AHC10](#)
[Animal Care and Management Training Package - ACM](#)
[Animal Care and Management Training Package - ACM10](#)
[Australian Meat Industry Training Package - MTM11](#)
[Australian Meat Processing Training Package - AMP](#)
[Automotive Industry Retail, Service and Repair Training Package - AUR12](#)
[Automotive Manufacturing Training Package - AUM](#)
[Automotive Retail, Service and Repair Training Package - AUR](#)
[Aviation Training Package - AVI](#)
[Aviation Training Package - AVI08](#)
[\[top of page\]](#)

B
[Beauty Training Package - SIB10](#)
[Business Services Training Package - BSB](#)
[\[top of page\]](#)

More information

Visit [Training information updates/news](#) for related news including information on newly available apprenticeships and traineeships.

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Contact us

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RESTRICTED CALLINGS

To see a list of restricted callings in Queensland, click here.

Browse

- Apprenticeships
- Traineeships
- Training packages
- **Restricted callings**
- Training information updates/news

[Home](#) > Restricted callings in Queensland

Restricted callings in Queensland

Restrictions apply to the rights of employers to appoint staff under the age of 18 to certain jobs, or "callings". Employers may not employ a person under the age of 18 to jobs which appear on the list of restricted callings (below), unless

- the prospective employee has completed an appropriate qualification or statement of attainment relevant to the calling, or
- he or she is employed as an apprentice or trainee in the calling, under a registered training contract

The jobs, or callings, to which this restriction applies, are declared in accordance with Section 64(1) of the [Further Education and Training Act 2014](#). For further information, please call Apprenticeships Info on 1800 210 210.

A B C E F G H I J L M O P R S T U W

A

- [Aircraft Maintenance Engineer - Avionics](#)
- [Aircraft Maintenance Engineer - Mechanical](#)
- [Aircraft Maintenance Engineer - Structures](#)
- [Aircraft Surface Finisher](#)
- [Appliance Servicing](#)
- [Automotive Electrician](#)
- [Automotive Master Technician](#)
- [Automotive Mechanic \(Agriculture Mechanical\)](#)
- [Automotive Mechanic \(Heavy Vehicle Mobile Plant\)](#)
- [Automotive Mechanic \(Light Vehicle\)](#)
- [Automotive Mechanic \(Motorcycle\)](#)
- [Automotive Mechanic \(Heavy Vehicle Road Transport\)](#)
- [Automotive Specialist \(Diesel Engines\)](#)
- [Automotive Specialist \(Diesel Fuel\)](#)
- [Automotive Specialist \(Driveline\)](#)
- [Automotive Specialist \(Engine Reconditioning\)](#)
- [Automotive Specialist \(Forklift Mechanic\)](#)

More information

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Contact us

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TRAINING INFORMATION UPDATES/NEWS

For QTIS updates and news, click here.

Browse

- Apprenticeships
- Traineeships
- Training packages
- Restricted callings
- **Training information updates/news**

[Home](#) > Training information updates/news

Training information updates/news

2018 2017

2018

Sep 03, 2018
DECLARATION OF TRAINEESHIPS FROM THE FINANCIAL SERVICES TRAINING PACKAGE – FNS
The following traineeships from the Financial Services Training Package were approved on 8 August 2018, with an implementation date of 3 September 2018.

- Accounts Clerk – FNS30317 Certificate III in Accounts Administration
- Bookkeeper – FNS40217 Certificate IV in Accounting and Bookkeeping
- Assistant Accountant – FNS50217 Diploma of Accounting

Sep 03, 2018
DECLARATION OF APPRENTICESHIP AND TRAINEESHIPS FROM THE ANIMAL CARE AND MANAGEMENT TRAINING PACKAGE – ACM
The following apprenticeship and traineeships from the Animal Care and Management Training Package were approved on 8 August 2018, with an implementation date of 3 September 2018.

- Assistant Animal Attendant – ACM20117 Certificate II in Animal Studies
- Assistant Veterinary Nurse – ACM30117 Certificate III in Animal Studies
- Animal Attendant (Captive Animals) – ACM30317 Certificate III in Captive Animals
- Animal Attendant (Companion Animals) – ACM30417 Certificate III in Companion Animal Services
- Farrier – ACM30517 Certificate III in Farriery

More information

Visit [Training information updates/news](#) for related news including information on newly available apprenticeships and traineeships.

For more information on becoming an apprentice/trainee, employing an apprentice/trainee, or general apprenticeship and traineeship enquiries, please visit [Apprenticeships Info](#) website.

To find an employer for your apprenticeship or traineeship, please click [here](#).

Contact us

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What is the difference between an apprentice and a trainee?

An apprentice is trained in a skilled trade and upon successful completion will become a qualified tradesperson. Trades such as electrical, plumbing, cabinet-making and automotive are just a few that are a part of the apprenticeship scheme. Training takes place both at the workplace and with a training organisation.

A trainee is someone who is being trained in a vocational area. These vocational areas include tourism, office administration and information technology.

Traineeships vary in length from 12 months to three years. Apprenticeships are generally four years in length. The term of a part-time apprenticeship or traineeship is generally double that of the full-time term.

However, as the training is competency-based, completion is dependent upon when the apprentice or trainee has successfully gained all knowledge, skills and competencies required.

What is the difference between full-time, part-time and school-based training arrangements?

Full-time apprentices and trainees work and train full-time, usually an average of 38 hours a week.

Part-time apprentices and trainees work and train no less than 15 hours each week, averaged over a four week cycle.

School-based apprentices and trainees undertake an apprenticeship or traineeship as part of their high school studies.

What is the difference between the training status of 'current' and 'phasing out' on QTIS?

'Current' means that the apprenticeship or traineeship is currently available for registration in Queensland. 'Phasing out' means that the apprenticeship or traineeship may have been superseded and is no longer available for new registrations.

How do I become an apprentice or trainee?

There are a number of things you will need to do before getting started in an apprenticeship or traineeship. You will need to find an employer, choose a training provider and complete the necessary paperwork. For more information on how to get started visit, <https://desbt.qld.gov.au/training/apprentices>.

Why is a qualification not displaying on QTIS but is appearing on the national website for qualifications and training packages (training.gov.au)?

QTIS only displays information for those apprenticeships and traineeships that have been approved for delivery in Queensland. If an apprenticeship or traineeship does not appear on QTIS, it means that it has not been approved as an apprenticeship or traineeship in Queensland.

Where can I get information on apprenticeship or traineeship wages?

Industrial relations details

Since 1 January 2010, all private sector employers and employees in Queensland, including apprentices and trainees, have their wages and conditions of employment covered by the Fair Work Act 2009 and modern awards. This legislation is administered by the Commonwealth Government Fair Work Ombudsman's office.
<https://www.fairwork.gov.au/pay/minimum-wages/apprentice-and-trainee-pay-rates>.

Apprentices and trainees are considered employees and may receive entitlements the same as other employees such as: annual leave, sick leave, public holidays, superannuation, workers compensation and allowances. Apprentices and trainees must also receive a pay slip to cover full details of the pay for each pay period. Pay slips have to be given to an employee (including apprentices and trainees) within 1 working day of pay day and be either in electronic form or paper hard copy.

Parties should make enquiries with the Fair Work Ombudsman on Ph: 13 13 94 or at <http://www.fairwork.gov.au> to determine the correct industrial instrument and entitlements.

When employment is ceasing the employer or the employee (apprentice/trainee) must provide the appropriate notice periods as per the relevant award or registered workplace agreement. A notice period is the length of time that an employer or employee (apprentice/trainee) has to give to end employment. Additional information about notice periods can be found at: <http://www.fairwork.gov.au/ending-employment/notice-and-final-pay>.

Unfair dismissal is when an employee (apprentice/trainee) is dismissed from their job in a harsh, unjust or unreasonable manner. Additional information about unfair dismissal can be found at: <http://www.fairwork.gov.au/ending-employment/unfair-dismissal>.

Public sector and local government workers in Queensland remain under the state industrial relations system. Additional information about wages and conditions of employment for employees (apprentices/trainees employed by state or local government) can be found at: <https://www.forgov.qld.gov.au/working-in-the-public-service/directives-awards-and-legislation/pay-awards-and-agreements>.

What is a ‘restricted calling’?

Restrictions apply to the rights of employers to appoint staff under the age of 18 to certain jobs, or “callings”. Employers may not employ a person under the age of 18 to jobs which appear on the list of restricted callings unless:

- the prospective employee has completed an appropriate qualification or statement of attainment relevant to the calling, or
- he or she is employed as an apprentice or trainee in the calling, under a registered training contract.

The jobs, or callings, to which this restriction applies, are declared in accordance with Section 64(1) of the [Further Education and Training Act 2014](https://www.legislation.qld.gov.au/view/html/inforce/current/act-2014-025) <https://www.legislation.qld.gov.au/view/html/inforce/current/act-2014-025>. A list of apprenticeships and traineeships declared as restricted callings can be found on the Queensland Training Information Service (QTIS) website (*see Restricted Callings link on the left side of the QTIS main page*).

What is User Choice?

The User Choice program provides a public funding contribution towards the cost of training and assessment services for eligible Queensland apprentices and trainees.

The program recognises that employment-based training aligned to skills shortages is a critical priority for the Queensland Government. It aims to provide funding aligned to the skills needs of industry and respond to changing government priorities.

For more information, please visit:

<https://desbt.qld.gov.au/training/providers/funded/userchoice>

Where is there information for apprentices, trainees and employers?

For more apprenticeship and traineeship information, please visit:

<https://desbt.qld.gov.au/training/apprentices>

For employers, please visit: <https://desbt.qld.gov.au/training/employers>

For Training Providers, please visit: <https://desbt.qld.gov.au/training/providers>

Who can I contact if I have any questions about apprenticeships or traineeships in Queensland?

The **Apprenticeships Info** telephone and email service is available to all Queenslanders for advice, support and referrals relating to apprenticeships, traineeships and training options.

Telephone: 1800 210 210 (Monday to Friday from 8:30am – 4:45pm)

Email: apprenticeshipsinfo@desbt.qld.gov.au

Website: desbt.qld.gov.au/training

If your enquiry is in relation to the training system, please email training@desbt.qld.gov.au.